

Care Management for Children and Youth in Foster Care



Community Care of North Carolina (CCNC) is contracted by NC Medicaid to provide care management services to children and youth in foster care. CCNC has a foster care team that works closely with healthcare providers, local departments of social services, foster families, foster home placements, and other care management agencies to coordinate care and improve the health and well-being for children and youth in foster care. This team approach allows us to better reach our goal of ensuring children are healthy, safe, and thriving.

Care Management can:

- Coordinate with DSS staff and foster parents when children and youth enter DSS custody. Assess and offer support to address needs related to urgent medical and/or behavioral health, emergency appointments, medication, and medical equipment.
- Ensure foster parents are aware of the child's health history and provide education on medical and behavioral health conditions, medications, red flags, use of medical equipment, and planning for the child's care needs.
- Support continuity of care by encouraging use of linkage to a medical home with a Primary Care Provider (PCP). Care Managers can assist with getting children connected to a Primary Care Provider and other needed services.
- Facilitate information sharing between DSS staff, medical providers, foster families, and/or biological parents.
- Assist caregivers in navigating the medical and behavioral health systems, removing barriers to care that is needed, and linking to community resources and services.
- Coordinate with Care Managers across the state when children are moved to a foster home outside their home county. Link DSS and foster parents to Care Managers who know services and resources in the child's new community.

For more information visit:

<https://www.communitycarenc.org>