

We understand the impact COVID-19 has had on your practice staff, finances, and ability to care for your patients. We believe that the right telehealth package can help you safely and efficiently handle growing COVID-19 demands, shift revenue from face-to-face care to virtual interactions, and protect patients and medical professionals.

CCNC's current telehealth program is being offered through DocsInk, a local health care communication company based in North Carolina.

DocsInk allows you to securely communicate with your staff and patients, and virtualizes your practice operations through a single platform.

If you are having problems identifying an affordable telehealth platform that works with your patient workflow, we hope CCNC's telehealth support will get you started.

How to sign up with DocsInk:

- Go to <https://connect.docsink.com/registration/ccnc>
- When asked for referral code at the bottom of the page, use: **NCDEAL**
- After your account has been created, further instructions will be sent to the email you provided

DocsInk is being offered at no cost initially to any prescribing clinician actively participating in Medicaid's Carolina Access Program, Community Care Physician Network, or the Pregnancy Medical Home program.

After three months (July 31, 2020), individual practices will be able to continue utilizing the DocsInk platform at tiered pricing based on discounted rates negotiated by CCNC.

If you already have a telehealth partner you would like to keep, let us know who that partner is and what you like about them, and we'll try to negotiate a favorable group price for your practice. CCNC is continuing to find favorable pricing with other telehealth vendors to help meet your needs.